Whether your hospital is PPS, RHQDAPU, or CAH, RWHC can help you design a group of measures that meet your participation requirement for Medicare, The Joint Commission, or other public-reporting agencies. We help make sure you “get it right”.

RWHC submits your Core Measures, Non-Core Measures, and your ICD Population and Sampling reports for you, in plenty of time so that any last minute changes or edits can be done without a panic.

**DATA COLLECTION:**
- Web based data collection and support at a highly competitive price
- A secured environment with minimal OS requirements at your end
- Our web tools are easy to use, and meet CMS and Joint Commission requirements
- Online manuals, webinars, and personalized customer supports
- Exceptional “live” customer service and training from dedicated RWHC staff
- Find, edit, and save your info online and receive automated email update

**REPORTS:**
- Clear and concise reports with “at a glance” readability
- Practical data sets that identify your most important needs
- Functional, easy to use reports that translate to many different users
- Designed with efficiency in mind, no wasting unwanted paper and space
- Generated just in time, for you and by you, to meet your outcomes

**QI CONSULTING:**
Does your QA or QI program feel the DRIP syndrome: Data Rich, Information Poor? Let RWHC help you move your data from analysis to implementation so you can improve patient care at the bedside. Small to mid-sized hospitals are our business, and our staff can assist with your planning by sharing our expertise.

**RWHC consulting:**
- Knows best practices that are right sized for your hospital
- Understands the challenges and opportunities smaller hospitals face
- Can position your QI plan for inclusion with larger strategic planning
- Encourages engagement from all stakeholders to deliver the best for your patients

For thirty years our clients have been hospitals just like you. We understand what you need to provide outstanding patient care AND meet your bottom line. Affordable and effective services to healthcare organizations since 1979, let us put our experience to work for you today!

**OUR PROGRAM OFFERS CORE MEASURES AND NON-CORE MEASURES SETS:**

**Core Measures:**
- Inpatient Acute Myocardial Infarction
- Inpatient Heart Failure
- Inpatient Pneumonia
- Inpatient Surgical Care Improvement Project
- Inpatient Stroke
- Inpatient VTE
- Perinatal Care
- Hospital Outpatient Project

**Non-Core Measures**
- Hospital
- Swing Bed
- Long Term Care

"Your staff should be commended.... whenever I have a question or problem, they find an answer, and usually within a day. They are the best to work with.... professional, and very kind. Keep up the good work.”

– Community Hospitals and Wellness Centers of Ohio
Credentials Verification Service (CVO)
With more than 10 years experience per staff member, RWHC CVO can deliver the results you need! RWHC is certified by the National Committee for Quality Assurance (NCQA) for all 10 verification services. CVO files adhere to the standards set forth by The Joint Commission, so you can feel prepared heading into a survey.

*The National Committee for Quality Assurance is an independent, non-profit organization that certifies credentials verification organizations and accredits managed care organizations.

Peer Review Service
In the late 1980s, RWHC members identified the need for an objective, retrospective review of the medical/surgical management of cases – with a strong emphasis on confidentiality. From those early discussions, the RWHC Peer Review Service has developed into an effective and economical option for rural medical staffs and hospitals as they evaluate the quality and appropriateness of patient care.

CAHPS Hospital Survey
The CAHPS Hospital Survey, a program of the U.S. Agency for Healthcare Research and Quality (AHRQ), is designed to collect patient satisfaction information from hospital inpatients. For thirty years, our clients have been small to mid-sized hospitals. We understand that the staff at most hospitals are required to fulfill many roles, and our program is designed to keep your workload to a minimum. All that is required of your hospital is to provide the patient information to RWHC on a scheduled basis. We take care of the rest!

RWHC Leadership Series
RWHC is pleased to offer this innovative leadership development series for both new and experienced healthcare managers. New this year along with the workshops, RWHC is offering a number of leadership topics in the form of web based on-demand sessions that can be viewed by your organization, and used interactively with your own designated facilitator. We also offer a range of organizational development services. Please check our website for class specific details: www.rwhc.com

For information on other products or services offered by RWHC, please contact Dave Johnson at 1.800.225.2531 or djohnson@rwhc.com