



Presenter:

Jo Anne Preston, RWHC Workforce & Organizational Development Senior Manager

Target Audience: Healthcare Managers, both experienced and new in their role

Workshop Description:

Effective coaching is essential to getting the best out of your employees. This workshop is set up to improve your skills and confidence as a practicing coach using a variety of learning methods including group work with peers.

PROGRAM OBJECTIVES –Participants will learn to:

1. Identify the common challenges that can arise in coaching situations and create a plan to effectively address those challenges
2. Coach others to develop their skills and abilities and reinforce desired behavior and work
3. Handle under-performance directly and with diplomacy
4. Manage difficult conversations with skill
5. Develop a systematic approach to coaching to achieve the results you want from your employees

Visit the [**RWHC Leadership Series web page**](#) to view all our class offerings.

If you would like more information about the *RWHC Leadership Series*, please [**email Education Services Manager, Carrie Ballweg**](#), or call 608-643-2343.

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