



At the Heart of the Matter: Engaging Your Workforce

Presenter: Cella Janisch-Hartline, RN, BSN, Nursing Leadership Senior Manager, RWHC, ACC Certified Professional Coach

Target Audience: All healthcare managers, leaders and supervisors, both experienced and new in their role

Workshop Description: Pronouns matter...Do your employees refer to your organization as "we" or "they"? "We" shows a commitment that says "I'm in" and an employee who is motivated and feels accountable. It's about engaging the heart of others to get the job done by understanding what makes them tick. While most people will do what they are supposed to do, this workshop is about how you can help employees want what you want for great team and organizational results.

PROGRAM OBJECTIVES –Participants will:

1. Learn about the most recent research on personal motivation to help you increase your employee's sense of autonomy, mastery and purpose
2. Discover ways to keep your employees challenged with opportunities to grow in the job they are in
3. Identify at least 2 ways to keep work-life balance for you and your employees
4. Develop at least 2 ideas of how to make your work group have more fun
5. Learn the importance of building and maintaining relationships for retention
6. Explore the difference between compliance and engagement and develop tools to increase engagement

Visit the [RWHC Leadership Series web page](#) to view all our class offerings.

If you would like more information about the *RWHC Leadership Series*, please [email Education Services Manager, Carrie Ballweg](#), or call 608-643-2343.

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